

CASE STUDY

Using a virtual ward round to effectively triage care home residents in real-time



Background

A weekly ward round of care home residents would typically be completed face-to-face, but when the COVID-19 pandemic hit, there needed to be an immediate change to how these patient reviews could be completed.

Since June 2020, over 60 residents at Rushey Mead Manor Care Home and The New Wycliffe Home in Leicester have been monitored in a virtual ward by GP Clinical Lead Dr Amit Rama, using CliniTouch Vie.

Aims & Objectives

- ✓ To minimise face-to-face contact with vulnerable care home residents
- ✓ To increase confidence amongst care home staff to spot signs of deterioration
- ✓ To deliver continuity of care to the residents during the pandemic
- ✓ To effectively triage care home residents using remote technology

Key Numbers

60

Care home residents monitored using CliniTouch Vie

30 mins

Saved per care home when using a virtual ward round

64%

Increase in resident medication reviews



“By having CliniTouch Vie in place, we have real-time remote access to a patient’s status and can triage more quickly and more effectively, while also saving healthcare resources including money, time, staff and equipment.”



Dr Amit Rama
GP Clinical Lead
Rushey Mead Health Centre



Results

CliniTouch Vie is designed to gather crucial patient data, including vital signs, in advance of the ward round. With the data automatically analysed ahead of time, the GP is able to easily see which patients are in most need of urgent care and prioritise accordingly, whilst also saving time on consultation.

This saved time meant Dr Amit Rama could be much more proactive, by adding questions that wouldn't be routinely asked, including around deterioration and mobility. They have also been able to conduct a number of dementia reviews and blood pressure readings, which were not routinely conducted before CliniTouch Vie.



43%

Reduction in nursing home visits for GPs



£4,439

Estimated practice savings over 6 months



204%

Increase in the review of frailty markers advance care plans

Source: The use of a frailty digital pathway in managing residents within an older person's care home in England



Our aim is simple: to shift care safely from busy hospitals to patients' homes using technology-enabled care. From long-term conditions to episodic care, we can support the digitisation of multiple clinical pathways using CliniTouch Vie.

For more information, simply **scan the QR code** or get in touch using the details below.

Scan for more information



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