

## Two Primary Care Networks working with us on a continence switch programme







We have two new Primary Care Networks about to start work with a continence medicines optimisation programme, **saving both PCNs £75,000 - £105,000 per annum.**

This programme involves supplying patients with SpiritCare products, such as catheters, that support patients in confidently managing their continence diagnosis – all delivered with end-to-end service Active Implementation.

### Aims and objectives

- Empower patients in managing their health diagnosis effectively and safely
- Reduce expenditure on continence products
- Improve quality of patient care
- Obtain 60% - 70% practice engagement
- Receive 90% positive feedback from practices and patients

### How it works

-  **Identify patients** - Spirit Nurse carries out an audit on the Practice clinical system to identify patients suitable for review.
-  **GP approval** - The GP will review and approve the patient list and flag any additional ad hoc exclusions.
-  **Product review and outcome** - Identified patients will have their current appliances reviewed in line with the local formulary by telephone appointment.
-  **Product update** - The Spirit Nurse recommendations will be discussed with the patient lead GP who will then authorise the changes made to their treatment plan.
-  **Communication to patients** - Spirit Nurses send letters to the agreed patients to notify them of the changes to their prescription.
-  **Final review and evaluation performance** - A Spirit Pharmacist will review the work undertaken with the GP against the objectives set once implementation is complete.

### Expected outcomes

- **Reduced product expenditure** – medicines optimisation teams will see a reduction in continence product spend.
- **Maintain and uphold patient care** – More patients can safely and confidently manage their health condition with SpiritCare products.